

This S.M.A.R.T. manual ROCKS!!! I love it!! Of all the certification courses I have taken, this one is the most PERTINENT and WELL LAID OUT manual. It defines its words, it has a nice gradient, and lots of pictures to give mass to the weighty concepts. Kudos to you!!

Wow. That is soooooooooooooo amazing, I am devouring it!! It reads very smooth like Harry Potter, no jerky, and I do not get giant crashing misunderstood words from it that put me to sleep.

Thank you!!

Kristi Sanders